

Fraud, Waste and Abuse Training

1. WHO?

- a. Training is required for all contracted partners that provide benefits or services to a Medicare Advantage or Part D program; including any subcontractors.
- b. This includes all licensed medical providers AND all employees.

2. WHEN?

- a. It must only be done once every year. If training has been provided and it meets CMS requirements, that is sufficient. Training does not need to be duplicated for each Medicare health plan.

3. HOW?

- a. Training must be approved by CMS. Training programs approved by our Medicare health plan partners are available. CMS also offers an on-line training course.
 - From One Health Port:
 - www.onehealthport.com
 - Select **Regence BlueShield** on the left side of the screen
 - Select **educational tools** on the Regence screen
 - Select **self paced** and then **“Administrative and Billing Workshops”**
 - Select **“Fraud and Abuse Awareness”**
 - From United Healthcare
 - www.unitedhealthcareonline.com
 - Select **tools and resources**
 - Select **training and education**
 - Scroll to the bottom for **“Additional Learning”**
 - Select **“Compliance and Fraud Waste and Abuse training”**
 - From CMS:
 - <http://cms.meridianksi.com>
 - If not registered, then register for a login to the CMS knowledge Center
 - Login
 - Select **Web-based Training Courses**
 - Select **Medicare Fraud and Abuse**

Question: How do I print my certificate?

Answer: To change the information in your profile go to <http://www.cms.hhs.gov/MLNProducts> Click on web-based training courses at the bottom of the page Click on the round information icon next to the title of one of the courses A new window will open Click on login Login with your user id and password Click on My Homepage Click on the My Portfolio tab Click on transcript/certificate Click on the word certificate next to the title of the course You will be prompted to complete the course evaluation. Once you click submit, your certificate options will appear. You will have the option to click 'open' to open your certificate and print it or you may click 'save' to save your certificate to your computer for a later date. To print your certificate landscape: Open your certificate Click the print icon above the certificate Click on properties Click on landscape Click on OK Click on OK again